

Mechanic and Shop Hire Staff

The primary purpose of this role is to ensure that our hire fleet is maintained, serviced and repaired to a high standard, our customers are made to feel welcome and are served in a polite, friendly, enthusiastic and timeline manner. There will also be an opportunity for a mechanic to complete workshop servicing and repairs and to earn sales commission on this.

Duties

- Clean, service and safety check hire fleet.
- Serve shop and hire customers according to their needs.
- Keep workshop space and tools organised and efficient.
- Take on customer repairs and servicing where required.
- You will need to be comfortable and happy to work alone in the centre.

Person Specification

Essential Skills and Experience:

- Competent cycle mechanic
- Able to complete service and repair all parts of a hardtail mountain bike
 - o Disc brake bleeding
 - o Bottom bracket service/replacement
 - o Hub servicing and wheel truing
 - o Basic suspension lower leg service
- Able to organise, prioritise own workload to meet specific goals
- Polite, friendly, and approachable manner

Desirable:

- Experience in a professional workshop
- Formal qualification in bike mechanics
- Experience of customer facing retail / service

Pay and Benefits

- Salary range £10.90 - £14ph dependent on experience + bonus/ commission
- Staff trade discounts on clothing, parts accessories, and bikes
- Amazing location with trails on the doorstep
- Growing company with scope for progression in all areas of the business

Please apply by submitting your CV and covering letter explaining why you think you would excel in this role to: Ollie@pedalprogression.com